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Date: September 14, 2020

Subject: Voter Verifiable Paper Audit Trail (VVPAT) ZERO and SUMMARY report (VVPAT)

Product: ImageCast X

NOTE: The information contained in this document is for reference only. It is recommended that each jurisdiction consult with their state election authority with respect to applicable laws, regulations, procedures and other guidelines, which may influence how this information is used.

Description:

In Democracy Suite 5.5.13.2 & 5.5.15.2 when printing ZERO and SUMMARY reports, the body of the report is unable to print when Choice names consist of 78 characters or more, or are exactly 39, 40 or 41 characters in length.

Recommendation:

Ensure that choice names meet the following character length criteria:

- All choice names must be less than 78 characters in length
- All choice names must not be exactly 39, 40 or 41 characters in length

Please contact your Dominion Voting customer service representative if you have any questions regarding this Customer Advisory Notice.