



SOLANO COUNTY

REGISTRAR OF VOTERS

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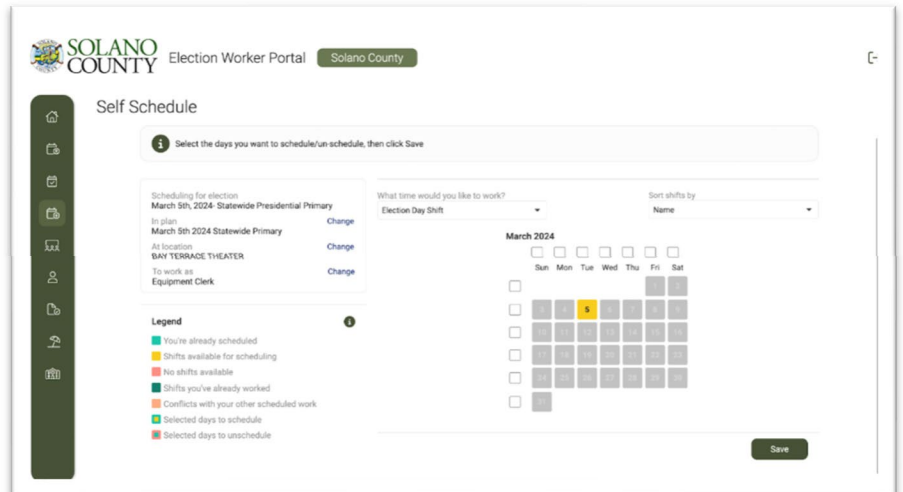
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Solano County's Worker Self-Scheduling Boosts Engagement

Solano County believes elections are built on empowering the public through engaging and modern election processes. In the past year, Solano's Registrar of Voters has continued improving and innovating how we connect with the community, particularly when it comes to our election worker management.

Working with Tenex Software Solutions, we worked to design new cutting-edge features for our self-service Election Worker Portal to drive engagement and communication among our work force. Using Election Force, the portal has significantly improved how we administer our elections by giving more control to our election workers, especially when it comes to their shifts, schedules, and training.

Self-Scheduling: Solano County has pioneered a unique and exciting feature of the Election Worker Portal allowing worker self-scheduling. This groundbreaking functionality empowers workers to log in, view open locations and time slots based on their assigned job types, and make informed decisions about their work assignments. This approach, placing election workers in charge of their own schedules, has led to a substantial increase in worker retention and a noteworthy decrease in our no-show rate. Utilizing an intuitive calendar-based user interface, workers can easily select locations close to their residence, confirming dates and times with ease. Solano County has observed that entrusting workers with the responsibility of scheduling has resulted in higher commitment follow-through, showcasing an impressive increase in worker retention and recruitment, while concurrently reducing administrative costs.



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In the 2023 elections, our team was able to reduce staff assigned to call poll workers by 40%, and save \$25,000 per election.

By The Numbers:

- Savings of \$25,000 per election due to decreased no-show rates and needs for stand-by workers
- Worker retention increased from 60% to 80%
- Incoming calls from election workers reduced by 50%
- Increased student/college age worker participation by 50%
- Brought the average election worker age down to 50 years old (from 75)
- Increased election workers instant adoption of online training and access to materials outside of normal 8:00 a.m. - 5:00 p.m. business hours.

We at Solano County believe that the election worker self-scheduling option is a huge innovation in election administration and the recruitment and retainment of election workers. We hope through the distribution of the EAC awards, other jurisdictions will become aware of this functionality and additional jurisdictions will implement this time saving, cost saving, and overall worker-retainment boosting feature.

SOLANO COUNTY Election Worker Portal Solano County

Self Schedule

Select the location you want to work at, and the work you want to do.

Scheduling for election
March 5th, 2024- Statewide Presidential Primary
 In plan [Change](#)
 March 5th 2024 Statewide Primary

Search By Location or City [Search](#)

Location	Ballot Clerk	Equipmen...	eRoster Cl...	Greeter	Inspector	Provisiona.
45 Main St Center 45 Main St RIO VISTA, CA 94571	SELECT	SELECT	SELECT	SELECT	SELECT	SELECT
A GIRLS PLACE 3351 HILLRIDGE DR FAIRFIELD, CA 94534	SELECT	SELECT	SELECT	SELECT	SELECT	SELECT
BAY TERRACE THEATER 51 DANIELS AVE VALLEJO, CA 94590	SELECT	SELECT	SELECT	SELECT	SELECT	SELECT
BENICIA SENIOR CENTER 187 EAST L STREET BENICIA, CA 94510	SELECT	SELECT	SELECT	SELECT	SELECT	SELECT
BETHEL COMMUNITY C... 600 E TABOR AVE FAIRFIELD, CA 94533	SELECT	SELECT	SELECT	SELECT	SELECT	SELECT
CALIFORNIA NAT. GUAR... 711 HILLCREST AVE BENICIA, CA 94510	SELECT	SELECT	SELECT	SELECT	SELECT	SELECT
CALVARY CHAPEL SOLA...						